Privacy Policy

Elite Electric Company LLC

Effective Date: Nov 05, 2026

Elite Electric Company LLC ("Elite Electric," "we," "us," or "our") respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains what information we collect through our website, www.eliteelectriccompany.com (the "Site"), and through phone, email, and in-person contact, how we use and protect it, and the choices you have. By using our Site or contacting us, you agree to the practices described in this Policy.

1. Information We Collect

We collect only the information needed to respond to your inquiries and provide electrical services. This may include:

- Contact information you provide — such as your name, phone number, email address, and service or project address — when you request a quote, fill out a form, or contact us.
- Project details you share with us so we can prepare an estimate or perform the work, such as the scope, location, and nature of the electrical service requested.
- Payment and billing information provided to invoice and collect payment for completed work.
- Automatically collected technical information when you visit our Site, such as IP address, browser type, device type, pages viewed, and the date and time of your visit, collected through cookies and similar technologies.

2. How We Use Your Information

We use the information we collect to:

- Respond to your inquiries and provide estimates, quotes, and customer support.
- Schedule, perform, and follow up on electrical installation and service work.
- Process invoices and payments.
- Improve our Site, services, and customer experience.
- Send you service-related communications and, where permitted, information about our services. You may opt out of promotional messages at any time.
- Comply with legal, regulatory, licensing, and safety obligations.

3. How We Share Your Information

We do not sell or rent your personal information. We share it only as necessary to operate our business and complete your project, including with:

- Trusted service providers who help us operate — such as scheduling, payment processing, accounting, website hosting, and communications — and who are required to protect your information.
- Suppliers, general contractors, or project partners when needed to complete the work you have requested.

- Government, licensing, or regulatory authorities, or others, when required by law or to protect our legal rights, safety, or property.

Text messaging data. No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

4. Text Messaging (SMS)

If you agree to receive text messages from Elite Electric Company, we will use your mobile number to send messages about your service with us, such as appointment confirmations and reminders, technician arrival updates, estimates, invoices and payment links. We ask for your consent before sending texts, and consent to receive texts is not a condition of purchase.

Message frequency varies based on your service activity. Message and data rates may apply.

You can opt out at any time by replying STOP to any message. After you reply STOP, you will receive one final message confirming you have been unsubscribed. Reply START to resubscribe. For help, reply HELP or call us at (316) 258-2166.

Carriers are not liable for delayed or undelivered messages.

We do not sell, rent or share your mobile number or text messaging consent with third parties or affiliates for their marketing or promotional purposes.

5. Cookies and Website Analytics

Our Site may use cookies and similar technologies to help it function properly and to understand how visitors use it. We may use analytics and advertising services, such as Google Analytics and Google Ads, which use cookies to measure Site performance and the effectiveness of our advertising. You can control or disable cookies through your browser settings; some Site features may not work properly if cookies are disabled.

6. Data Security

We take reasonable administrative, technical, and physical measures to protect personal information against unauthorized access, use, loss, or disclosure. Access to personal information is limited to personnel who need it to perform their jobs. While we work to safeguard your information, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

7. Data Retention

We retain personal information for as long as needed to provide our services, maintain business and project records, and comply with our legal, tax, and licensing obligations. When information is no longer needed, we take steps to securely delete or dispose of it.

8. Your Choices and Rights

You may:

- Request access to, correction of, or deletion of the personal information we hold about you, subject to our legal and record-keeping obligations.

- Opt out of promotional emails by following the unsubscribe instructions, and opt out of any text messages from us at any time by replying STOP, or by contacting us directly.
- Adjust your browser settings to limit or block cookies.

To make a request, contact us using the information below. We will respond within a reasonable time and in accordance with applicable law.

9. Third-Party Links

Our Site may contain links to third-party websites. We are not responsible for the privacy practices or content of those sites. We encourage you to review the privacy policies of any third-party sites you visit.

10. Children's Privacy

Our Site and services are intended for adults and are not directed to children under 13. We do not knowingly collect personal information from children under 13. If you believe a child has provided us information, please contact us and we will delete it.

11. Changes to This Policy

We may update this Privacy Policy from time to time. When we do, we will revise the "Effective Date" above and post the updated Policy on our Site. Your continued use of our Site or services after changes are posted constitutes acceptance of the updated Policy.

12. Contact Us

If you have questions about this Privacy Policy or how we handle your personal information, please contact us:

Elite Electric Company LLC
1831 South Eisenhower Court, Wichita, KS 67209

Phone: (316) 258-2166

Email: Office@eliteelectriccompany.com

Website: www.eliteelectriccompany.com